

Quality & Sustainability Policy

Quality means creating value and delivering solutions that we are proud of, which is reflected in the fact that we consistently meet and exceed our customers' expectations. We emphasize quality by focusing on continuous improvement, strict quality control measures, adherence to the highest quality standards and commitment to our customers.

The following principles guide us and are the basis for our behavior in our daily work:

- » We ensure that our customers are always at the center of our attention by actively listening to their feedback, understanding their needs and adapting our solutions accordingly.
- » We foster a culture of mutual learning by encouraging knowledge sharing, supporting different perspectives and facilitating interdisciplinary collaboration between departments, teams, customers, suppliers and others.
- » Continuous improvement is firmly embedded in our processes through regular evaluation, feedback loops and a commitment to implementing innovative solutions to increase efficiency and quality.
- » We encourage collaboration with all stakeholders through open communication, inclusion, partnership building and a shared commitment to achieve common goals and overcome challenges together.
- » We promote sustainability by using environmentally friendly materials, reducing waste and implementing renewable energy solutions to minimize our environmental footprint and promote a long-term ecological balance.